

Simplify Office Administrative Tasks

Our Quick Reference Guide makes pre-visit planning and post-visit tasks quick and easy.

Website: allwell.absolutetotalcare.com

- Patient care forms
- Pre-Auth Check tool
- Allwell news
- Provider Manual
- Preferred Drug List
- Member resources

Secure Provider Portal: provider.absolutetotalcare.com

- Verify member eligibility
- Access patient health records
- View patient gaps
- Manage prior authorizations
- Submit and manage claims
- And more!

Member Eligibility

Check member eligibility via:

- Secure Provider Portal
- TTY: 711
- Provider Services: 1-855-766-1497

Patient Care Gaps

Find recommended services that a member has not completed.

1. Visit the Secure Provider Portal.
2. Review patient information for any gaps in care.
3. Plan to address care gaps during future appointment.

Pre-Visit Planning Checklist

- ✓ Verify member eligibility.
- ✓ Check for patient care gaps and address them during upcoming office visit.
- ✓ Use Pre-Auth Check tool to determine if prior authorization is needed before appointment.

Prior Authorization

Use the Pre-Auth Check tool on our website to determine if prior authorization is required.

Submit prior authorizations via:

- Secure Provider Portal
- Fax: 1-844-503-8866
- Phone: 1-855-766-1497

Claims

Timely Filing guidelines: 365 days from date of service.

Claims can be submitted via:

- Secure Provider Portal
- Clearinghouses: EDI Payor ID 68069
- Mail paper claims to:
P.O. Box 3060
Farmington, MO 63640-3060

Other Partners

To contact our other health services partners:

- Dental: 1-855-766-1497
- Vision: 1-800-334-3937
- Behavioral Health: 1-855-766-1497



FROM



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